

## VALUE ADDED SERVICES

### OneView360

OneView360 is a single, unified platform providing detailed and transparent visibility of the spend and usage across all Inmarsat, Iridium, Thuraya and Global Cellular SIM cards. OneView360 also allows customers to set alerts to manage and control high-volume usage across the entire network, fleet and/or user base. Lastly, users can also log and track support tickets directly with the RigNet support team, with audit reporting for all open and resolved support tickets also available.

- Activate, deactivate and suspend all SIM cards
- View, sort and download call data records
- View all current and historical invoices
- Log and report against all support tickets
- Set and view all high-volume usage alerts
- Generate granular usage reports by product, service, SIM card, account and charging
- View detailed analysis of actual spend

### Remote Firewall

The Remote Firewall service ensures that only safe and valid data is transmitted to and from your satellite terminal(s). The Firewall also allows you to define firewall settings, set up customizable rules for sites that you wish to have accessible or blocked via your satellite internet connection and provides keyword content filtering and control of traffic at the application level.

### Remote Terminal Manager

Remote Terminal Manager allows you to remotely monitor, control\* and update your BGAN, BGAN M2M and IsatData Pro terminals in the field through a web-based application.

#### Features:

- Display the online status of all terminals in your network
- Alert notices when a data connection is set up, disconnected or lost
- Automatic or manual (re)activation of lost data connections
- Remotely activate or deactivate streaming data session
- Provision position reports for an individual site or all sites combined on one map/screen

\* Terminal make and model determine the extent to which the terminal can be controlled remotely.



### Ready where you are

RigNet services are going far beyond those of traditional providers to include a suite of Over-The-Top (OTT) products and solutions focused on improving safety, minimizing risk, increasing efficiency and productivity, and providing for crew welfare. RigNet's approach ensures that regardless of where you are and what communication requirements you have, RigNet will deliver a world-class solution.

### Your trusted connectivity solutions partner

We bring together the best in communications, networking and collaboration services to provide global reach, superior performance, and maximum reliability for offshore assets, land-based operations, and remote office locations.

### Speak to RigNet today

Americas	+1-800-638-8844
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Asia and Middle East	+974-4458-6000

[www.rig.net](http://www.rig.net)

# MOBILE CONNECTIVITY SERVICES



**RigNet**



## MOBILE CONNECTIVITY SERVICES **LAND**

### Broadband Global Area Network (BGAN)

The BGAN service brings a simultaneous voice and BackgroundIP data service of up to 492kbps (up to 384+ kbps synchronous StreamingIP) to users in the remotest of locations anywhere in the world.

BGAN goes wherever you do, with a range of terminals to support single users or groups of users whether mobile, at fixed sites or on the move. Airtime plans are equally flexible to cover use cases as diverse as large volume primary communications, VSAT back-up communications and crew/staff welfare.

Simple to set up, the BGAN service requires no specialist technical skill for installation and, by operating in the L-band, is suitable in all weather conditions. With heating, cooling and accessories for increased ruggedizing, BGAN performs in the harshest environments across the globe.

### ThurayaIP

ThurayaIP is a resilient broadband service for individual users and teams operating across Europe, the Middle East, Africa (some exceptions apply) and Asia. ThurayaIP provides broadband data services of up to 444kbps and asynchronous StreamingIP data starting from 16kbps, operating over a network optimized by Thuraya's dynamic resource allocation which minimizes signal congestion in high-volume areas.

### Global Cellular

RigNet's Global Cellular service leverages over 600 agreements worldwide to provide data connectivity across the globe. With access to multiple in-country networks across the world via a single SIM card (some exceptions apply), users can be assured of the best possible service at site, without having to negotiate separate agreements with a variety of service providers in different countries.

With flat rate charging (per zone), and by allowing devices to access a pool of data across multiple countries (in the same zone), RigNet's Global Cellular service streamlines the global deployment of large numbers of devices.

## MOBILE CONNECTIVITY SERVICES **OFFSHORE**

### FleetBroadband (FB)

FleetBroadband provides dependable, seamless voice and broadband data coverage across the world's oceans, with speeds of up to 432kbps and up to nine voice lines.

With a range of antenna systems to suit your vessel type and deployment needs, from offshore supply vessels, workboats and rigs, FB is the trusted, cost-effective global maritime solution for operational, back-up and crew communications.

### Iridium OpenPort (IOP)

Built to perform in tough conditions, Iridium OpenPort delivers reliable global broadband data and voice connectivity in one cost-effective platform — keeping offshore assets and crews connected when they need it most. With bandwidth speeds of up to 128kbps and up to three voice lines, Iridium OpenPort provides a low-cost crew and back-up data service.

## SINGLE USER SERVICES

### Satellite Voice Solutions

Whether on land, offshore or at sea, RigNet's range of handheld satellite phones and compatible docking stations ensure that when on the move or at fixed locations, the rest of the world is just a call away.

RigNet's handheld portfolio includes a diverse range of hardware and airtime packages across the Inmarsat, Iridium and Thuraya networks.

### Thuraya SatSleeve+

Increasing productivity outside of cellular coverage areas and reducing the risk of unexpected roaming fees, the SatSleeve+ converts any smartphone (58 to 85mm width) into a satellite phone, allowing you to use your own apps, contacts lists and email anywhere in the Thuraya footprint.

The SatSleeve+/Hotspot app is available as a free download from the App Store or from Google Play and is available in 12 languages.

### IsatHub

Accessed from your iPhone, iPad or Android device, the IsatHub provides seamless access to the office, friends and family from anywhere in the world.

Use your smart device to make voice calls, send text/SMS messages and access a data service of up to 384/240kbps (send/receive) over the IsatHub with predictable performance and cost across the globe.

